

Suva uses OCR for AnyDoc® to record all wage declarations accurately and fully automatically

At A Glance

SUVA

Industry

Insurance

The customer profile

Suva is the most important carrier of obligatory accident insurance in Switzerland.

The starting situation

To capture the wage totals that are subject to premiums, Suva has to process up to 3,000 documents daily.

The solution

Thanks to OCR for AnyDoc, Suva can electronically capture all wage declarations. OCR for AnyDoc proves superior to the predecessor product by a French manufacturer with regard to the recognition rate (by 15-40%), stability and performance (by 600%).

The advantages

OCR for AnyDoc provides a number of advantages for Suva:

- Complete electronic capturing
- Better performance
- High capturing quality
- Precise post-verification
- Stable scanning processes
- Flexible total solution
- User-friendly system
- Simple installation
- Reliable support

Suva is the most important carrier of obligatory accident insurance in Switzerland. Its main office is in Lucerne. As an independent company under public law it ensures around 1.8 million employed persons against accidents in the workplace, occupational diseases and accidents outside of the workplace. Prevention, insurance and rehabilitation are the three core business areas of Suva. It obtains its main revenues via insurance premiums and revenues from capital investments. For its own engagement, the company orients itself according to clear values. Suva attends to its customers fairly, competently, courteously and in a result-oriented fashion. Customer satisfaction and the high quality of service are the highest priority for Suva and its employees. To attain this goal, Suva works according to the model of the EFQM, the European Foundation for Quality Management. The closeness to customers also marks the organizational structure. A network of agencies with 19 Suva business offices spans across all of Switzerland.

So that Suva can capture the wage totals that are subject to premiums, the ensured companies report their wages using pre-printed wage declaration forms or via the Internet. The electronic way of reporting wages is only used by around 25% of the approx. 110,000 companies. Around 80,000 companies prefer to send the wage declaration form filled out manually. Each form is always accompanied by an unknown number of attachments. At peak times, around 3,000 wage declaration forms are processed in one day.

Fully automatic capturing of wage declaration forms

The wage declarations are scanned locally in the regional agencies. The relevant wage information is then automatically captured centrally using OCR for AnyDoc®. Recognizing the form content happens automatically without visual post-processing (verification) at the monitor. This is possible thanks to the high recognition rate of OCR for AnyDoc. AnyDoc software checks, marks and names the documents according to Suva processing rules. It prepares an image file and an XML file for additional processing in a specially arranged file system. In an hourly cycle, the generated data are forwarded to the Internet application. A LOG with all statistical information is filed in a server database.

OCR for AnyDoc communicates using an XML interface with the special application e-Lohn (e-Wage) specially developed by Suva. FileNet is used as an archival system. The solution works according to Suva's special processing rules. This means, for example, that forms for which only a part of the required numbers was entered are rejected by the system and marked for manual verification. This strict process sharpens the consciousness of the employees for the quality and complete of the data to be captured.

High recognition rate thanks to OCR for AnyDoc

The AnyDoc solution completely replaced the previous scanning system by a French manufacturer for the capturing of wage declaration forms. Extensive comparison tests during the evaluation phase had uncovered various weaknesses in the French product. Even before fine-tuning, the performance of OCR for AnyDoc was better than the existing system by a factor of 6. In its recognition rate, as well, OCR for AnyDoc immediately proved superior to the product being used at the time: in case of numbers, by 15%, and in case of texts, by 40%. After deciding on AnyDoc, Suva was happy to see the simple and smooth installation and stability of the processes.

Thanks to OCR for AnyDoc, Suva can now capture all wage declarations mostly automatically. Previously, this was only possible for a small part of the documents.

Praise for the partner-like collaboration

Hans Lundak, technical project manager in Suva, appreciates the closeness to partners of AnyDoc Software GmbH not only in the geographical sense, but also on a personal level. "The collaboration is very good, which in large part is attributable to the direct communication and flexible attitude of the AnyDoc staff," says Lundak. The specialist in the area of software development would decide on the AnyDoc solution again any time. "Thanks to the customer-friendly licence model and the openness of the system, we're optimally equipped for the future," says Hans Lundak.

"After AnyDoc introduced us to the solution at the Orbit and overwhelmed us with the high recognition rate, we carried out the installation that autumn. This worked very well right away. Since our scanners initially supplied very different results, a few adjustments were necessary in the first phase. This support was always carried out quickly and very competently. We are 100% convinced by AnyDoc as a company and OCR for AnyDoc as a product and today are still very happy about the excellent collaboration. We are confident that additional departments will convert to the AnyDoc Software GmbH solution in the near future," says the technical project manager Philipp Muff.

What can we do for you?

Want to learn how AnyDoc Software can impact your organization?

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